



Information from the City of Sendai



For **FOREIGN NATIONALS**
moving into **SENDAI** from **OVERSEAS**

Special Counter for **MOVE-IN PROCEDURES** Available this spring !

Required!



Reservation form



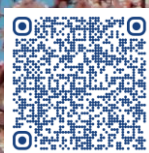
Period

2026
Mar.31 [Tue]
|
Apr.9 [Thu]
* Weekdays only

Venue

5F AER Building
Exhibition space 1

Japanese



English



For more
information

See the other side for available procedures



What you can do at the counter

Resident registration

Your new address will be recorded on your residence card after the registration.

National Health Insurance

If you enroll in this program, you will receive a National Health Insurance Card.

National pension

You are required to enroll in the program if you are aged 20 or over. You may be eligible for a reduction or exemption.



What you have to do

Step 1

Reserve the date & time via the Advance reservation form



You can cancel the reservation here→



Step 2

Access your My Page from the completion screen to check your reservation details



You will receive a confirmation e-mail*

*

If you do not receive the e-mail, please make a note of your reservation number and continue to access the Pre-registration form without closing the completion screen.



Step 4

Complete procedures on your reservation date at the venue

Check the items to bring below



Step 3

Open the Pre-registration form through your My Page and enter your information in advance

You can change the reservation date & time from the form



Items to bring

REQUIRED



Residence card

If you have not received your residence card yet, then please bring only your passport.



Passport

RECOMMENDED



Mobile phone



Documents showing your new address*

*Such as an accommodation permit

OPTIONAL



- Certificate of familial relationships and a translation of it
- Letter designating the right to proxy

See the FAQs for details



FAQs

Japanese



English



Support

Inquiries regarding this special counter

> Family and Resident Registration Section, City of Sendai
sim004015@city.sendai.jp

Support for daily life in Sendai, etc.

> Sendai Multicultural Center
<https://int.senia-sendai.jp/j/exchange/>

