【Notice】 Regarding the App Login Error

（figure）Error Display

【Added on October 7, 2025】
Normally, logging into the app version of the safety confirmation system "Emergency Call" uses your Tohoku University ID and password .

However, as of October 7, 2025, Error is occurring due to a change in specifications during the app version update, **which causes passwords containing symbols to be incorrectly judged as invalid, preventing login to the app.** （Refer to the figure on the right.）

If the above error occurs when you need to use this app during a drill or an actual disaster, please refer to page 3 of this document and **reply to the safety status via the safety confirmation email sent from the system.**

During the safety confirmation drill on Wednesday, October 8th, the initial safety confirmation email will be sent from the system at 12:00 P.M.

The system vendor is currently working on fixing this error. We will notify you separately once the restoration is complete, so please wait a little longer until the issue is resolved.

Emergency Call
緊急連絡/安否確認システム

エラー

不正なパスワードが登録されているためログインできません。\<br/\>管理者にパスワード変更を依頼してください。

閉じる

パスワード

ログイン

ログインできない方はこちら

1

Please respond to the safety confirmation in one of the following ways.

1. Respond via the app

2. Respond via the URL in the email
   → See pages 4 and 5 for advance preparation

2

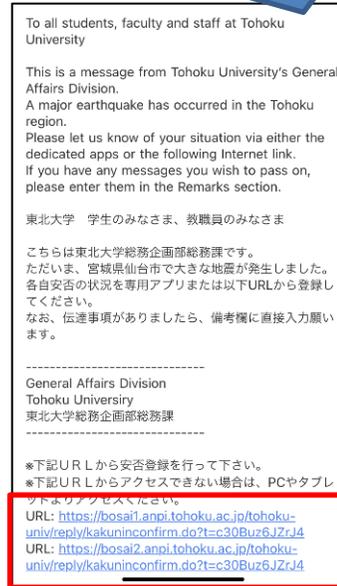# How to response to the Safety Confirmation Email

Disaster! → **Safety Confirmation System**

University Office

Safety Confirmation Email →

← **Safety Response**

All Students and Staff

Update: October 2025

Due to a system error, users whose passwords contain symbols currently cannot log into the app. If you are unable to log in, please follow "Method 2" below and reply with your safety status using the URL provided in the email body, until the error is resolved.
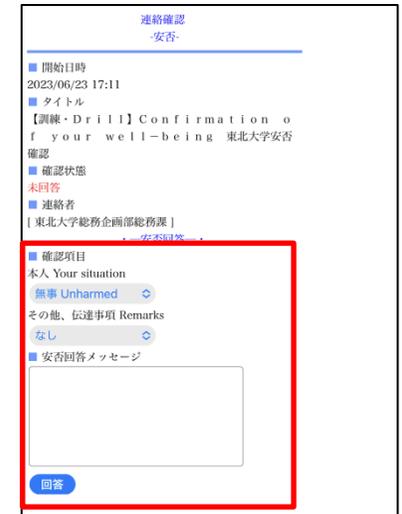
**Method 1 (Recommend)
Respond via the app**

**Method 2
Respond via the URL in the safety confirmation email**

To all students, faculty and staff at Tohoku University

This is a message from Tohoku University's General Affairs Division.
A major earthquake has occurred in the Tohoku region.
Please let us know of your situation via either the dedicated apps or the following Internet link.
If you have any messages you wish to pass on, please enter them in the Remarks section.

東北大学　学生のみなさま、教職員のみなさま

こちらは東北大学総務企画部総務課です。
ただいま、宮城県仙台市で大きな地震が発生しました。
各自安否の状況を専用アプリまたは以下URLから登録してください。
なお、伝達事項がありましたら、備考欄に直接入力願います。

General Affairs Division
Tohoku Universiry
東北大学総務企画部総務課

※下記ＵＲＬから安否登録を行って下さい。
※下記ＵＲＬからアクセスできない場合は、PCやタブレットよりアクセスください。
URL: https://bosai1.anpi.tohoku.ac.jp/tohoku-univ/reply/kakuninconfirm.do?t=c30Buz6JZrJ4
URL: https://bosai2.anpi.tohoku.ac.jp/tohoku-univ/reply/kakuninconfirm.do?t=c30Buz6JZrJ4

連絡確認
-安否-
■ 開始日時
2023/06/23 17:11
■ タイトル
【訓練・Ｄｒｉｌｌ】Ｃｏｎｆｉｒｍａｔｉｏｎ ｏｆ ｙｏｕｒ ｗｅｌｌ－ｂｅｉｎｇ　東北大学安否確認
■ 確認状態
未回答
■ 連絡者
[東北大学総務企画部総務課]
■ 確認項目
本人 Your situation
無事 Unharmed
その他、伝達事項 Remarks
なし
■ 安否回答メッセージ
回答

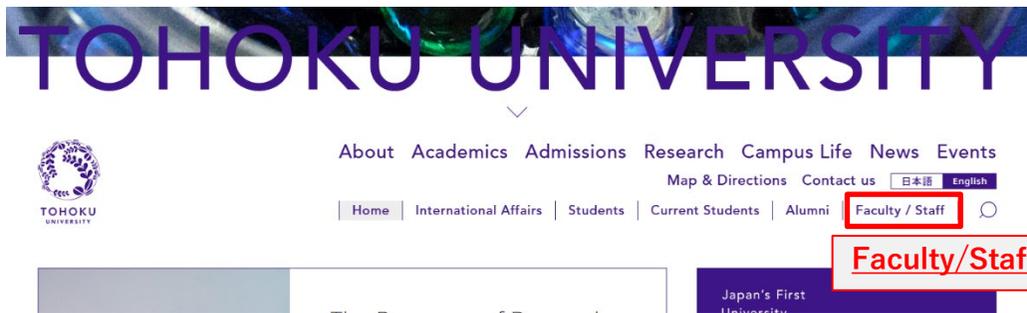※The notification format varies depending on the model and device settings.

Beware of spam emails!
In the event of an emergency, it is often the case that spam emails are sent, claiming to be for the purposes of safety confirmation.
Please respond after you have confirmed that the email has been sent from tohoku-univ@anpi.tohoku.ac.jp

Safety confirmation emails are sent to your Tohoku University e-mail **address(@tohoku.ac.jp),** but you can also have them sent to other addresses by following the instructions below.

Tohoku University homepage

Faculty/Staff

Login to the faculty/staff groupware using your Tohoku Uni. ID

Edit Profile (Staff)

Enter your private email address in the "Email address (private)" section and click "SAVE" at the bottom of the page.

If your spam filter is effective, please make sure that you can receive notifications from the following email address.
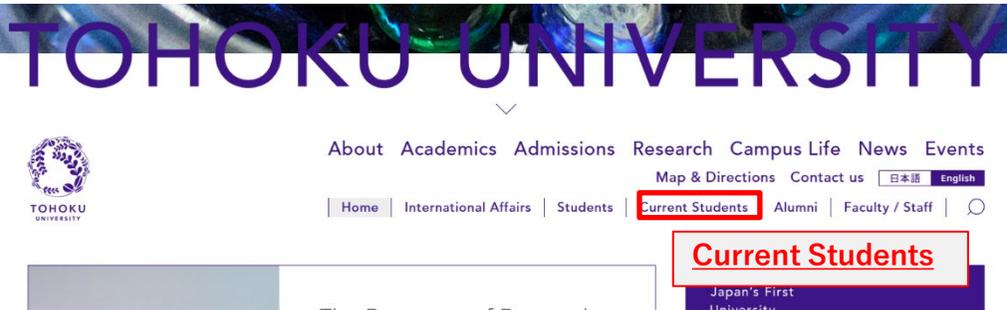
tohoku-univ@anpi.tohoku.ac.jp
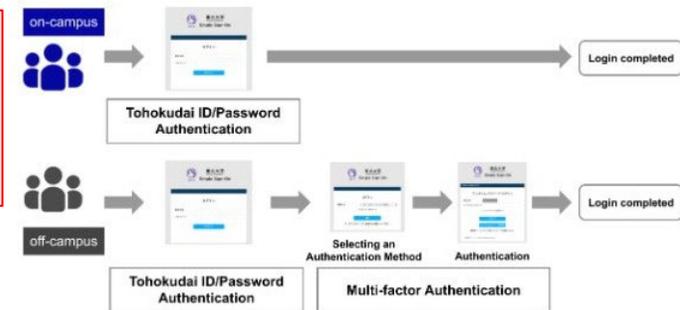（address used by the Safety Confirmation System）

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Advance Preparation: Email set-up (for students)

Safety confirmation emails are sent to your Tohoku University e-mail **address(@dc.tohoku.ac.jp),** but you can also have them sent to other addresses by following the instructions below.

Tohoku University homepage
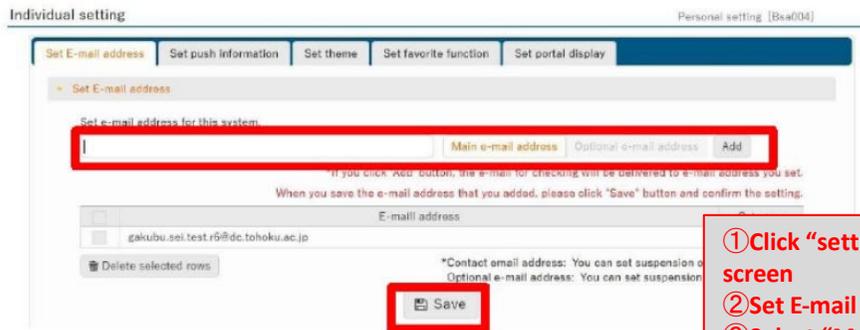

Login to the student affairs information system using your Tohoku Uni. ID

Current Students

The default e-mail address is your DCmail address.
You can register another valid e-mail address as a forwarding address.

If your spam filter is effective, please make sure that you can receive notifications from the following email address.

tohoku-univ@anpi.tohoku.ac.jp
（address used by the Safety Confirmation System）

①Click "setting" at the top right of the screen
②Set E-mail address
③Select "Main e-mail address"
④Fill in your email address
⑤Click "Add"
⑥Click "Save"

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